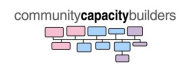


## Understanding the Problem Situation

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## Lived Experience

- 'The experience(s) of people on whom a social issue, or combination of issues, has had a direct impact'

Sandhu, 2017, p. 6

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## Experts by Experience

- “Social change-makers who seek to use their lived experience to inform the work of social purpose organisations, to drive and lead social change, and/or to drive their social impact work”.

Sandhu, 2017, p. 6

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## Benefits of Lived Experience

- Knowledge, insights and wisdom
- Strengthens the legitimacy and accountability of social purpose work
- Improves the effectiveness of existing, and the development of new, services and social change initiatives
- Enhances community cohesion
- Cultivates effective partnerships, action and collaboration
- Allows innovation to flourish

Sandhu, 2017, p. 6

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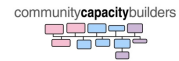
4

## Apprenticing with a Problem

- ‘first-hand experience, enabling those who did not live a problem to learn about it and develop a deep understanding of its complexity.’

Papi-Thornton, 2016

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## Apprenticing with a Problem

- Examples:
  - Working for an organization that is directly addressing the problem, and getting an understanding of the problem and the people who have experienced it directly
  - Undertaking first-person research with a community that is suffering from the problem
  - Undertaking first-person research with one or more organisations that are working to address the problem

Papi-Thornton, 2016

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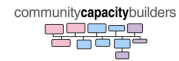
6

## Understanding the Problem Situation

- Learning about the problem
- Learning about solution efforts
- Identifying the impact gaps

Papi-Thornton, 2016, p. 21

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## References

- Papi-Thornton, D. (2016). Tackling heropreneurship. Skoll Centre for Social Entrepreneurship-University of Oxford,(Clare Social Leadership Programme).
- Sandhu, B. (2017). The value of lived experience in social change: The Need for Leadership and Organisational Development in the Social Sector.

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