

Conclusion
Unit 2: Mapping Problem & Solution Ecosystems



Congratulations on completing Unit 2 of the Community Capacity Builders program for social entrepreneurs.

The focus of this unit has been on mapping problem and solution ecosystems.

Learning Objectives

- Participants:
 - Distinguish different types of problems
 - Identify the wicked problem that their area of interest is related to
 - Map the problem ecosystem for that wicked problem
 - Map the solution ecosystem for that wicked problem
 - Undertake a PESTLE analysis



In this Unit we :

- distinguished between simple, complicated, complex and wicked problems
- identified the wicked problem that participants area of interest is related to
- mapped problem and solution ecosystems for that wicked problem, and
- undertook a PESTLE analysis: an analysis of the macro-environmental factors for participants problem

Solution Ecosystem



Where to intervene in the solution ecosystem?

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- Now that participants have a good understanding of the problem that they want to address and its broader environment, we can now turn to taking action on addressing the problem.
- In Unit 3 we will use the problem and solution ecosystems that we developed in this unit to aid decision making to determine where to intervene in the solution ecosystem. We can then develop an initiative that addresses identified gaps.